

## Feedback Form



Your comments and feedback are very important to us as they can help us improve our service. We want to hear about things which we do well and the things we can improve.

To help make it easier you can give your feedback by:

- Calling us on (08) 9441 2677; or
- Complete the feedback form and email to [quality@accessplus.org.au](mailto:quality@accessplus.org.au) or send it to PO Box 8558 Perth BC WA 6849; or
- Email us at [quality@accessplus.org.au](mailto:quality@accessplus.org.au)

If you have said we can contact you, we will endeavour to do so within 5 days from receipt of your feedback.

Person completing form			Client details (if different)		
Name			Name		
Address			Address		
	Postcode			Postcode	
Phone number			Phone number		
Relationship to client			D.O.B.		
Gender	Male <input type="checkbox"/>	Female <input type="checkbox"/>	Gender	Male <input type="checkbox"/>	Female <input type="checkbox"/>
Language other than English			Date of complaint		
Interpreter required	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Date of incident		
Time of incident			Location of incident		
Summary of complaint/compliment or feedback (What happened? Where did it happen? Who was involved?)					
If it's a complaint, what outcome would you like to happen as a result of this complaint? What would be a satisfactory outcome? How could our service be improved?					
Can we contact you to discuss your feedback?			Yes <input type="checkbox"/>	No <input type="checkbox"/>	
How would you like to be contacted in relation to this feedback?					
<b>Thank you for taking the time to give us your feedback.</b>					

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